



Banbridge Golf Club

116 Huntly Road

Banbridge

Co. Down

BT32 3UR

Office: 028 4066 2211

Fax: 028 4066 9400

The ProShop: 028 4062 6189

Restaurant: 028 4066 2342

Email: info@banbridgegolfclub.com

Website: www.banbridgegolfclub.com

Dear Society Secretary/Captain

Thank you for your recent visit to our club, we hope you had a good day and that the weather held up for you. We hope to see your Society again in the future on another outing, Society Captain's Day, Fundraising day, etc - all of which can be quoted at a competitive rate by Jason Greenaway our Professional.

In order to monitor and ultimately to improve the service we provide to Societies and Green Fee Visitors we have enclosed a Society Feedback Sheet and would be grateful if you would complete it and return it via one of the methods shown at the end of the form.

All completed Feedback Sheets returned will be entered into a draw for a free Four Ball Voucher

We would also like to draw your attention to our website, which will give you details of our Opens, Charity Days, social events, etc and would love to see yourself and/or some of your Society members back with us at some of these events.

Our membership categories are open for application and, without an entrance fee, can be very cost effective to those who wish to play on a more regular basis. Please encourage your members to contact the Club office for further details if interested.

Lastly, our Summer Pay and Play Green Fee starts at £18, or £21 to include a Fry as well as the golf. Contact the Pro Shop to check availability.

Thank you for your time and I look forward to receiving your completed Feedback Sheet in the near future. If we can be of any further assistance do not hesitate to contact myself on 028 4066 2211 or by email on sandra@banbridgegolfclub.com.

Wishing you every success in your golfing year

Sandra Duprey
Club Manager



Banbridge Golf Club Society Feedback Sheet

Society Data

Society Name: _____

Date of last visit: _____

Number Playing at Visit: _____

Number Eating at Visit: _____

Date annual outings chosen (eg, AGM date): _____

Contact Details for Society:

Contact Name: _____

Contact Mobile Number: _____

Contact email address: _____

Please read the Statements and Questions given below and circle the appropriate response to each. Please feel free to include any additional comments to help us understand your response and to build upon our quality and standard of service provided.

Booking Process and Enquiry

1 Initial contact was made via:

Website	Pro Shop	Office	Other: Please state ...
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2 When making my initial enquiry to the Club, I was given accurate and helpful information in a timely fashion.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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3 The booking process was clearly and simply explained and handled professionally throughout.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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Welcome and Arrival

4 On the day of our outing we felt welcome on arrival at the Club.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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5 The Pro Shop Staff were helpful and dealt with our group efficiently and politely.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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Golf and Course

6 We found the course to be in good condition on the day of our visit.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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7 Please give details of the weather conditions on the day of your outing.

8 Please give details of what you liked most about the course.

9 Please give details of what you liked least about the course.

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10 The Golf Society package offered value for money.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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Club House

11 We found the Bar and Restaurant Staff to be helpful and courteous.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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12 The staff were well presented and tidy in their appearance.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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13 The Club House was clean and well presented.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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14 We were made to feel welcome throughout our time in the Club House.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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Food

15 The range of choice on the Society Menu was good.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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16 The meal offered us value for money.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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17 The quality of the food served was:

Excellent	Good	Average	Poor	Unacceptable
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Future Visits

18 We plan to return as a society in the future.

Strongly Agree	Agree	Disagree	Strongly Disagree	Unsure
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19 We would like to receive details of the 2013 Society and Green Fees offers.

Yes	No
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20 To conclude, please give any further suggestions or comments that you feel may help us with our Society or visitor provision in the future.

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Thank you for taking time to complete this sheet. Please return it using one of the following contact methods and your society will be entered in a draw for a free Four ball Voucher:

**Banbridge Golf Club
116 Huntly Road, Banbridge, Co Down, BT32 3UR**

Tel: 02840662211

Fax: 028 4066 9400

Email: info@banbridgegolfclub.com

Check out our website for other offers: www.banbridgegolfclub.com